

Doc Number GAC - MP - 001

The users are expecting to use manufacturers' manual to maintain their assets. These general maintenance procedures to test/inspect assets where no specific manuals are available. When using these procedures, remember that these documents may not specify every single detail of your asset.

Scope: Scope of these procedures cover most residential and/or commercial fixed assets. For mobile assets (like car, bike, RVs etc.) recommend to follow manufacturers' manuals. For pets and human assets recommend to follow medical professionals' recommendations.

How to use: To use maintenance procedure of any asset go through page by page or able to download the procedure and also can print from the link below

Dish washer Dryer Freezer Fridge Hood Fan Hood Fan with Microwave Electric Stove Gas Stove Washer

Test/Inspect Dish Washer

Asset Category: Appliance

Scope	General maintenance procedure to test/inspect Dish Washer where no specific manual available.	
Precautions	 Review manufacturers' manual for work and safety requirements Complete hazard / risk assessment prior to any maintenance / inspection / testing work 	
Tool Required	 Screw drivers Cleaning brush and rag Cleaning agent Sly wrench Use proper PPE (e.g. Safety Glass & gloves) 	



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Mainte	Maintenance / Inspection / Testing Steps		
Step	Action		
1.1	Follow user manual for normal operation		
1.2	Clean inside of the dish washer with recommended cleaning agent		
1.3	Check power is turned ON		
1.4	Check inlet water valve is turned ON and there are no water leaks		
1.5	Check water drainage connection is properly tightened and there are no water leaks		
1.6	There is no residual water inside the dish washer		
1.7	Door is properly closed and there are no water leak		



Common Failure & Troubleshooting



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Failure	Troubleshooting
No light to panel	Check electric connection to dish washer and circuit breaker
	trip in the power panel
No water or not enough water to wash	Check inlet water valve to ON/OFF or faulty
Water leak to floor	Check leak
	water connections
	hose pipe
	water valve
	Drainage line connection
Water is not drained out	Check blockage to drainage water line
Residual water inside	Check blockage to drainage outlet line and filter

End of Maintenance Procedure

Test/Inspect Electric Stove

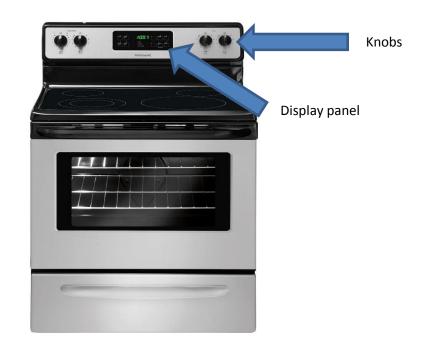
Asset Category: Appliance

Scope	General maintenance procedure to test/inspect Electric Stove where no specific manual available.	
Precautions	 Review manufacturers' manual for work and safety requirements Complete hazard / risk assessment prior to any maintenance / inspection / testing work 	
Tool Required	 Screw drivers Cleaning brush and rag Cleaning agent Use proper PPE (e.g. Safety Glass & gloves) 	

Mainte	Maintenance / Inspection / Testing Steps		
Step	Action		
1.1	Follow user manual for normal operation		
1.2	Clean inside of the stove with the recommended cleaning agent (commonly use degreaser)		
1.3	Check stove is to connected to 220V power		
1.4	Check to ensure all knobs are working corresponding to the heating elements. If there is a fuse to the stove, check the fuse is tight enough and if it is burned out or not.		
1.5	If knob is loose, pull out the knob and tighten screws		
1.6	Test all buttons one by one for their functionality		

Inspection / Maintenar	Inspection / Maintenance Procedure	
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	1.7	Please be careful when testing or using SELF CLEANING button. Once the button is pressed, the oven door will
		be locked and will continue the cleaning process for 3 to 4 hours. All other functions will be disabled during
		the cleaning process. Don't disconnect the power or force open the door until the cleaning cycle is complete.
		It will be unlocked automatically for normal operation.
1		



Common Failure & Troubleshooting

Failure	Troubleshooting	
No light to panel or when knob ON	N Check the stove plug is connected to stove receptacle and	
	circuit breaker trip in the power panel	
Heating element is not working	Check corresponding knob is ON/OFF or faulty.	
	Check fuse burn out or not	
	If problem still exists call certified technician	

End of Maintenance Procedure



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Test/Inspect Gas Stove

Asset Category: Appliance

Scope	General maintenance procedure to test/inspect of Gas Stove where no specific manual available.	
Precautions	 Review manufacturers' manual for work and safety requirements Complete hazard / risk assessment prior to any maintenance / inspection / testing work 	
Tool Required	 Screw drivers Cleaning brush and rag Cleaning agent Use proper PPE (e.g. Safety Glass & gloves) 	

Mainte	Maintenance / Inspection / Testing Steps		
Step	Action		
1.1	Follow user manual for normal operation		
1.2	Clean inside of the stove with the recommended cleaning agent (commonly use degreaser)		
1.3	Check inlet gas valve is turned ON and stove is connected to 110V receptacle		
1.4	Turn the knobs one by one to ignite position, there will be electric spark to fire the burner then move knobs to desire gas control position.		
1.5	If knob is loose, pull out the knob and tighten screws		
1.6	Test all buttons one by one for their functionality		
1.7	Please be careful when testing or using SELF CLEANING button. Once the button is pressed, the oven door will be locked and will continue the cleaning process for 3 to 4 hours. All other functions will be disabled during the cleaning process. Don't disconnect the power or force open the door until the cleaning cycle is complete. It will be unlocked automatically for normal operation.		





Common Failure & Troubleshooting

Failure	Troubleshooting
No light to panel	Check 110V is connected to receptacle
There is no park to light burner	Check there is electric connection
	Check gas inlet valve is ON
	If problem still exists call certified technician

End of Maintenance Procedure

Test/Inspect Hood Fan

Asset Category: Appliance

	Inspection / Main	tenance Procedure
Global Asset Care	Doc Number GAC - MP - 001	Revision Date : 25 Dec 2018 Revision : 1

Scope	General maintenance procedure to test/inspect Hood Fan where no specific manual available.	
Precautions	 Review manufacturers' manual for work and safety requirements Complete hazard / risk assessment prior to any maintenance / inspection / testing work 	
Tool Required	 Screw drivers Cleaning brush and rag Cleaning agent Use proper PPE (e.g. Safety Glass & gloves) 	

Maintenance / Inspection / Testing Steps	
Step	Action
1.1	Follow user manual for normal operation
1.2	Clean the inside and surface of the hood fan with the recommended cleaning agent (commonly use degreaser)
1.3	Operate the fan switch to run fan in different speeds
1.4	Test light by turning ON the switch. Replace light bulb if that is fused





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Common Failure & Troubleshooting

Failure	Troubleshooting
Fan is not running	Check there is electric connection
Light is not working	 Replace valve Check there is electric connection
	If problem still exists call certified technician
Exhaust air return back	Check blockage to exhaust air duck

End of Maintenance Procedure

Test/Inspect Hood Fan with Microwave

Asset Category: Appliance

Scope	General maintenance procedure to test/inspect Hood Fan with microwave where no specific manual available.	
Precautions	 Review manufacturers' manual for work and safety requirements Complete hazard / risk assessment prior to any maintenance / inspection / testing work 	
Tool Required	 Screw drivers Cleaning brush and rag Cleaning agent Use proper PPE (e.g. Safety Glass & gloves) 	

Maintenance / Inspection / Testing Steps	
Step	Action
1.1	Follow user manual for normal operation
1.2	Clean the inside and surface of the hood fan with recommended cleaning agent (commonly use degreaser)
1.3	Operate the fan switch to run fan in different speeds
1.4	Test light switch by turning ON the light. Replace light valve if there is a fuse
1.5	Test all buttons are functioning properly
1.6	Open charcoal filter and clean





Charcoal filter inside the cover

Microwave panel

Common Failure & Troubleshooting

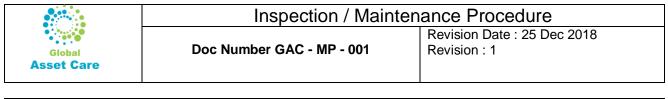
Failure	Troubleshooting
Fan is not running	Check there is electric connection
Light is not working	 Replace valve Check there is electric connection If problem still exists call certified technician
Fan is working but microwave is not working	Call certified technician
Exhaust air return back	Check blockage to exhaust air duck

End of Maintenance Procedure

Test/Inspect Fridge

Asset Category: Appliance

Scope	General maintenance procedure to test/inspect Fridge where no specific manual available.	
Precautions	 Review manufacturers' manual for work and safety requirements Complete hazard / risk assessment prior to any maintenance / inspection / testing work 	



Tool Required	 Screw drivers Cleaning brush and rag Cleaning agent Sly wrench Use proper PPE (e.g. Safety Glass & gloves)
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Maintenance / Inspection / Testing Steps	
Step	Action
1.1	Follow user manual for normal operation
1.2	Clean the inside and surface of the fridge with the recommended cleaning agent
1.3	Check electric connection to ensure it is properly plugged to the receptacle
1.4	Test all buttons are functioning properly
1.5	Test temperature difference between refrigerator and freezer compartments
1.6	Operate all buttons to ensure they are functioning properly
1.7	Check for water leak in the inlet valve, connections and hose pipe
1.8	Check, clean and replace filter if required



Filter alarm Reset button

Global Asset Care



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Common Failure & Troubleshooting

Failure	Troubleshooting
There is no power	Check there is electric connection or not
Light is not working	 Replace valve Check there is electric connection If problem still exists call certified technician
Freezer is cold enough, but refrigerator is not cold	There may be ice between two chamber and block blocked air circulation. De-ice them. If problem still exists call certified technician
None of the chambers are cold enough	May be the compressor not working or there is no refrigerant, call certified technician
Water filter status LED yellow or red	Slowly press reset button few times, LED will be green. If not, replace water filter and reset again
Water leak to the floor	Check water valve, connections and hose, replace if there are leaks

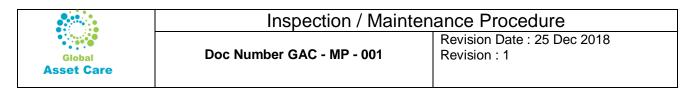
End of Maintenance Procedure

Test/Inspect Freezer

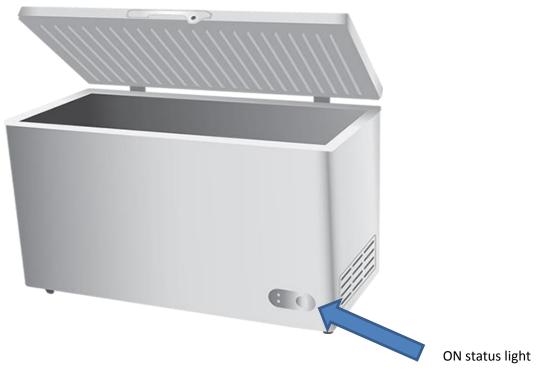
Asset Category: Appliance

Scope	General maintenance procedure to test/inspect Freezer where no specific manual available.	
Precautions	 Review manufacturers' manual for work and safety requirements Complete hazard / risk assessment prior to any maintenance / inspection / testing work 	
Tool Required	 Cleaning brush and rag Cleaning agent Use proper PPE (e.g. Safety Glass & gloves) 	

Maintenance / Inspection / Testing Steps	
Step	Action
1.1	Follow user manual for normal operation
1.2	Clean the inside and surface of the freezer with the recommended cleaning agent
1.3	Check electric connection is properly plugged to receptacle
1.4	Test all buttons are functioning properly



1.5 Test temperature is in satisfactory condition



Common Failure & Troubleshooting

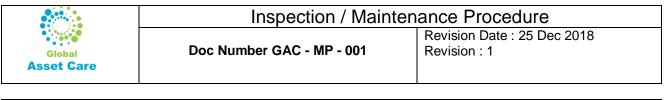
Failure	Troubleshooting		
There is no power	Check there is electric conn	ON indication light ——	
Freezer is not cold enough	Call certified technician		

End of Maintenance Procedure

Test/Inspect Washer

Asset Category: Appliance

Scope	General maintenance procedure to test/inspect Washer where no specific manual available.	
Precautions	 Review manufacturers' manual for work and safety requirements Complete hazard / risk assessment prior to any maintenance / inspection / testing work 	



Tool Required	 Screw drivers Cleaning brush and rag Cleaning agent Angle nose plier Use proper PPE (e.g. Safety Glass & gloves)
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Maintenance / Inspection / Testing Steps		
Step	Action	
1.1	Follow user manual for normal operation	
1.2	Clean the inside and surface of the washer with the recommended cleaning agent	
1.3	Check electric connection is properly plugged to receptacle	
1.4	Test all buttons and washing cycles are functioning properly	
1.5	Rotate the washer drum to check for any noise	
1.6	Check if there are any leaks around the rubber door	
1.7	Check for any leaks to the inlet hot and cold water valve, connections and hoses. Tighted if connection is loose.	
1.8	Open, check and clean for lint and dirt from filter	
1.9	Clean door close sensor	



Common Failure & Troubleshooting

Failure	Troubleshooting
There is no power to panel	Check there is electric connection or not
Water blocked or not drain completely	Check blockage to filter and clean
	Check blockage to water drain hose
Water leak to floor or at the back of washer	Check water inlet hot and cold valve, connections and
	hoses. Replace faulty parts
	Check leak to door rubber
Vibrate washing drum and make noise	Suspension spring or bearing may be faulty, call certified
	technician



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End of Maintenance Procedure

Test/Inspect Dryer

Asset Category: Appliance

Scope	General maintenance procedure to test/inspect Dryer where no specific manual available.	
Precautions	 Review manufacturers' manual for work and safety requirements Complete hazard / risk assessment prior to any maintenance / inspection / testing work 	
Tool Required	 Screw drivers Cleaning brush and rag Cleaning agent Angle nose plier Use proper PPE (e.g. Safety Glass & gloves) 	

Maintenance / Inspection / Testing Steps		
Step	Action	
1.1	Follow user manual for normal operation	
1.2	Clean the inside and surface of the dryer with the recommended cleaning agent	
1.3	Check electric connection is properly plugged to 220V receptacle	
1.4	Test all buttons and drying cycles are functioning properly	
1.5	Rotate the dryer drum to check for any noise	
1.6	Check heating element is working properly	
1.7	Open, check and clean lint and dirt from filter as well as from fthe ilter chamber	



Common Failure & Troubleshooting

Failure	Troubleshooting
There is no power to panel	Check there is electric connection
Exhaust air return back	Blockage to exhaust, clean air exhaust duct
Dryer drum makes noise	Suspension spring/belt or bearing may be faulty, call certified technician
There is no heat inside drum	Heating element may be faulty, call certified technician

End of Maintenance Procedure